

2014- 2015 School Library System Survey**Interlibrary Loan**

Very Satisfied	9 (56.25%)
Satisfactory	5 (31.25%)
Needs Improvement	1 (6.25%)
Neutral	1 (6.25%)

Telephone Responsiveness

Very Satisfied	14 (87.50%)
Neutral	1 (6.25%)
Satisfactory	1 (6.25%)

The SLS ListServ ONEL@wnylrc.org

Very Satisfied	10 (62.50%)
Satisfactory	5 (31.25%)
Neutral	1 (6.25%)

Communications- Rate how the SLS office effectively communicates information with member Libraries.

Very Satisfied	15 (93.75%)
Strongly Agree	1 (6.25%)

The SLS communicates information from NYSED effectively.

Strongly Agree	13 (81.25%)
Agree	3 (18.75%)

The SLS provides an opportunity for Sharing.

Strongly Agree	13 (81.25%)
Agree	3 (18.75%)

Rate your opinion on the databases purchased through the SLS

Very Satisfied	9 (56.25%)
Satisfactory	7 (43.75%)

Rate your overall approval of the SLS

Very Satisfied

14 (87.50%)

Satisfactory

2 (12.50%)